



IMPORTANT Unpacking Instructions

THE BED BOSS memory foam and traditional innerspring products are compressed and vacuumed sealed for shipping convenience. Please allow 24-48 hours for your new mattress to re-inflate to normal size. There may be a slight foam odor. This is normal and will dissipate in a short time. Please follow the directions below to SAFE & FULL decompression.

CAUTION! COMPRESSED PRODUCTS MAY EXPAND FASTER THAN YOU ANTICIPATE. DO NOT PUNCTURE PACKAGING WITH A LARGE SHARP OBJECT. OPEN SLOWLY AND CAREFULLY TO AVOID INJURY. EXPECT A FEW INCHES OF IMMEDIATE PRESSURE RELEASE UPON OPENING.

Unpack the mattress in a well-ventilated area, such as the garage or a room with an open window. Discard any packaging materials. You may use the mattress the same day, but it is important to air out the bed as much as possible in the first few hours after unpacking.

For Best Results

Leave the mattress completely uncovered for 24-48 hours so that the slight new mattress odor can escape and dissipate, and the mattress can return to normal shape and size. You may cover your new bed from THE BED BOSS with a waterproof mattress pad to protect it from spills. Ensure the foam or cotton quilted into the top of the cover is not exposed to, or allowed to absorb, any moisture.

Care and Maintenance

THE BED BOSS recommends the use of a high quality, waterproof, mattress pad to protect the bed from moisture. Care should be taken to avoid spills or moisture, which will be absorbed by the mattress if not properly protected. THE BED BOSS mattresses are designed with a single sleeping surface, and do not require flipping. However your mattress should be rotated 180 degrees every 90 days to promote longevity and

even wearing.

Your mattress must be supported by a firm, flat foundation. Examples include but are not limited to a box spring, foundation box, platform bed with adequate slats, or the floor. When using a box spring or foundation box, your frame must be built with at least one center support bar and leg.

Limited Warranty

Your new pocketed coil, memory foam, or hybrid innerspring mattress is covered by an up to 20 year warranty, designated as follows: year 0-10 full warranty, year 11-20 prorated limited warranty. Restrictions apply. Warranty is only available to the original purchaser, with original purchase receipt. In order to qualify for full warranty coverage the mattress cannot show signs of misuse or abuse, must include the original unstained cover, and all attached sewn law labels. Proof of purchase of a new foundation box or box spring at time of mattress purchase may also be required. If any of these conditions are not met, your mattress is still covered by a 10 year prorated warranty. Replacement cost will follow the warranty schedule (MSRP- 10% for each year of warranty coverage remaining = replacement cost to consumer) Cost of processing warranty claims including in-home inspection and return transportation of warranty-approved products is the responsibility of the purchaser. The product warranty covers workmanship, manufacturers' defects, and materials: prorated. There is no comfort guarantee expressed or implied. Mattresses must be supported by a firm, flat foundation including but not limited to a foundation box, box spring, platform bed with adequate slats and gaps of no greater than 2 inches, or the floor.

The limited warranty is valid only for the original purchaser, for personal use. Warranty period begins at the date of the original purchase. Product purchases must be made from Authorized or Premier Retailers, Authorized E-tailers or directly from THE BED BOSS in order to retain the valid product warranty. NOTE: Amazon purchases from The Bed Boss Official Seller Account absolutely carry full product warranty coverage. Purchases from unauthorized retailers or any other

resellers, on any THIRD PARTY WEBSITES, including but not limited to Craigslist, EBay, Overstock, or Amazon do not carry any product warranty. Unauthorized retailers or resellers may not advertise any warranty coverage, and any claims of warranty protection will not be honored under this limited warranty.

Proof of purchase and certification of purchase from an Authorized Retailer, Premier Retailer, Authorized E-tailer, or directly from THE BED BOSS must be provided in order for a warranty claim to be processed.

This limited warranty covers the following issues: Defects in workmanship and materials. Loose or broken parts not caused by improper care or product abuse. Body Impressions visibly greater than 1.5 inches on all sleeping surfaces.

This limited warranty does not cover: Body Impressions visibly less than 1.5 inches on all sleeping surfaces. Comfort preferences. Sheet fit. Mattress damage due to inappropriate support. Transportation costs. Bed Height. Handles. Outer mattress fabric and/or cover.

THE BED BOSS offers a warranty on Products as stipulated, and unless explicitly stated otherwise, for applicable Products (i) sold to original customers only, and (ii) if the request for warranty is received within the corresponding number of stipulated calendar days from the date of original invoice. For warranty applicable returns, if exchange or repair is not available, credit will be issued to the purchaser's credit card. Purchaser is responsible for return shipping. Any missing product or product which has been physically processed in any way beyond the originally shipped condition may result in a decrease or full forfeiture in replacement value. THE BED BOSS does not warranty used, as is, production fallout, or repair stock conditions.

Warranty issues can be addressed by visiting TheBedBoss.com. Documentation, including photographs, and/or in-home inspection may be required.